



#SoloPR Transcript –6/14/2014

Q1: What are your go-to promo items or branded clothing for your [#solopr](#) marketing efforts?[#solopr](#)

Q2: Springpad goes away 6/25. I ([@KellyeCrane](#)) preferred it to Evernote. What do you use to collect bookmarks/collaborate w/others?[#solopr](#)

Q3: How do you build a project quote when you're very unsure of how many total hours it will take? [#solopr](#)

Q4: You may have heard that Cision and Vocus were both purchased by the same co & will be merged. What's the impact? [#solopr](#)

Q5: When someone asks you to a networking lunch/coffee, etc., how do you decide whether to go? How to decline? [#solopr](#)



[SoloPR1:59pm via tchat.io](#)

Remember, we keep sharing and discussing on the hashtag all week. See you next Wed, same time, for the next chat! [#solopr](#)



[OhhSocialMedia1:59pm via RoundTeam](#)

RT [@KellyeCrane](#): A5: That said, I'm always interested in getting to know people where we have mutually-beneficial overlap. Great source of [#solopr](#)



[PaulaJohns1:59pm via tchat.io](#)

#solopr transcript – 6/4/2014

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Great convo -- have a great rest of week, all! Thanks, @SoloPR. #soloPR



[SoloPR1:59pm via tchat.io](#)

Great chat today, as always - thanks to you all for joining! The transcript will be up on soloprpro dot com tomorrow. [#solopr](#)



[SoloPR1:58pm via tchat.io](#)

RT @PaulaJohns: A5 I'm very protective of my time. Not much big networking. More one-on-one coffees, catch-ups. [#soloPR](#)



[SoloPR1:58pm via tchat.io](#)

Excellent! RT @akenn: I've met a few people recently b/c mutual friend thought we'd be fit. ...have become peer coaches 4 ea other [#solopr](#)



[PaulaJohns1:58pm via tchat.io](#)

A5 I'm very protective of my time. Not much big networking. More one-on-one coffees, catch-ups. [#soloPR](#)



[KarenSwim1:58pm via tchat.io](#)

@mdbarber Have a great afternoon Mary![#solopr](#)



[JanetLFalk1:57pm via Twitter Web Client](#)

[#soloPR](#) Sorry to fly in and out. Will check the transcript. Hope everyone is busy as a bee.



[dariasteigman1:57pm via TweetDeck](#)

Have to pop off [#solopr](#) a couple minutes early. Conf call @ 2. Thanks for this week's smarts & sass. I've missed it.



[KellyeCrane](#)1:57pm via TweetDeck

@[gregwbrooks](#) It happened to me more when I was chair of Social Media Club Atlanta. Easy target :-
) [#solopr](#)



[mdbarber](#)1:57pm via tchat.io

Yes. MT @[KellyeCrane](#): A5: Im always interested in getting to know people where we have mutually-beneficial overlap. [#solopr](#)



[PaulaJohns](#)1:56pm via tchat.io

ha ha, really? > MT @[KellyeCrane](#) Had someone tell me, "I want to tell u about my biz, so u can understand and tell others." Um, no. [#soloPR](#)



[KellyeCrane](#)1:56pm via TweetDeck

A5: That said, I'm always interested in getting to know people where we have mutually-beneficial overlap. Great source of referrals. [#solopr](#)



[mdbarber](#)1:56pm via tchat.io

Must run folks. Interesting conversation today. Thanks so much, @[KellyeCrane](#) and @[KarenSwim](#). [#solopr](#)



[KeeyanaHall](#)1:56pm via Echofon

Exactly. RT @[kelsey_hymel](#): IMO, if someone wants your time, you get to pick the time and place. [#SoloPR](#)



[SoloPR](#)1:55pm via tchat.io

RT @[dariasteigman](#): A5 Some things I consider: Likeabilty (cause that matters re. referrals). Smarts. Network size. Job & industry. [#solopr](#)



[SoloPR1:55pm via tchat.io](#)

RT @mdbarber: A5 - Make sure it's "networking" -- finding ways we might be able to work together -- as opposed to picking my brain. [#solopr](#)



[KeeyanaHall1:55pm via Echofon](#)

@[KellyeCrane](#) That drives me INSANE! One of my biggest business pet peeves. Just, no. [#solopr](#)



[akenn1:55pm via tchat.io](#)

I've met a few people recently b/c mutual friend thought we'd be fit. We weren't sure @ 1st but have become peer coaches 4 ea other [#solopr](#)



[JanetLFalk1:54pm via Twitter Web Client](#)

@[dariasteigman](#) @[akenn](#) Yes. I invite them to Roosevelt Island, which many have always wanted to visit via the aerial tram. [#soloPR](#)



[KellyeCrane1:54pm via TweetDeck](#)

@[JewelFigueras](#) @[mdbarber](#) He was a nutcase - saw him coming a mile away! [#solopr](#)



[3HatsComm1:54pm via TweetDeck](#)

@[KellyeCrane](#) I'll have to send you some of the LI requests I get.. "Um, no." doesn't cover it. ;-) [#soloPR](#)



[gregwbrooks1:54pm via Twitter Web Client](#)

@[KellyeCrane](#) I suppose I should be appalled no one does stuff like that with me -- maybe they know I have no network. :) [#solopr](#)



[dariasteigman1:54pm via TweetDeck](#)

@[mdbarber](#) @[gregwbrooks](#) I think so. Plus, all these cos. struggling to dev some kind of "content marketing" role. Beyond MR. [#soloPR](#)



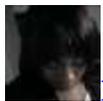
[maguirejen](#) 1:53pm via TweetDeck

A3 [#solopr](#) my biz model most matches @[gregwbrooks](#) = 1 line retainer fee.



[akenn](#) 1:53pm via tchat.io

@[KellyeCrane](#) that's funny (in a shaking-your-head-jeez-what's-up-with-people kind of way) [#solopr](#)



[KeeyanaHall](#) 1:53pm via Echofon

A5: If I can tell it will be a waste of my time, I respectfully decline & ask if we can work something else out. [#soloPR](#)



[kelsey_hymel](#) 1:53pm via Nurph

IMO, if someone wants your time, you get to pick the time and place. [#SoloPR](#)



[KellyeCrane](#) 1:53pm via TweetDeck

We did a "formula" for brain pickers on the [#solopr](#) blog once: soloprpro.com/foolproof-form... -- only half-kidding J



[KarenSwim](#) 1:53pm via tchat.io

A5: I don't do them often but will always opt for coffee over food [#solopr](#)



[3HatsComm](#) 1:53pm via TweetDeck

+ mutual benefit. RT @[dariasteigman](#): Agree w/ @[akenn](#). When ppl want something FROM me, I've learned it has to be convenient to me. [#soloPR](#)



[mdbarber](#) 1:52pm via tchat.io

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@[KellyeCrane](#) Oh sheesh. That is a bad one but at least they were honest and you didn't waste your time. [#solopr](#)



[KellyeCrane](#)1:52pm via [TweetDeck](#)

Once had someone aggressively tell me, "I want to tell you about my biz, so you can understand and tell others." Um, no. [#soloPR](#)



[mdbarber](#)1:52pm via [tchat.io](#)

A5 - Make sure it's "networking" -- finding ways we might be able to work together -- as opposed to picking my brain. [#solopr](#)



[SoloPR](#)1:51pm via [tchat.io](#)

Well said! MT @[3HatsComm](#): A5 Who are they, ... about what do they want to talk? Can it be Skyped? Like leads, you prequal your time [#soloPR](#)



[JanetLFalk](#)1:51pm via [Twitter Web Client](#)

[#SoloPR](#) At yesterday's workshop I was advised to ONLY meet those who will help me get to my IDEAL CLIENT. Now I have to define that profile.



[mdbarber](#)1:51pm via [Twitter for Websites](#)

RT @[KellyeCrane](#): A5: To decline, I often tell the person the next networking event I'm going to, and see if they'd like to meet there. [#solopr](#)



[KeeyanaHall](#)1:51pm via [Echofon](#)

A5: I consider multiple factors: value, time, quality, audience. Those mainly help in my decision. [#soloPR](#)



[dariasteigman](#)1:51pm via [TweetDeck](#)

Agree w/ @akenn. When ppl want something FROM me, I've learned it has to be convenient to me. #soloPR



[3HatsComm](#)1:50pm via [TweetDeck](#)

RT @KellyeCrane: A5: To decline, I often tell the person the next networking event I'm going to, and see if they'd like to meet there. #soloPR



[KellyeCrane](#)1:50pm via [TweetDeck](#)

@kelsey_hymel That way, I can see a bunch of people at once! #soloPR



[mdbarber](#)1:50pm via [Twitter for Websites](#)

RT @dariasteigman: A5 Some things I consider: Likeability (cause that matters re. referrals). Smarts. Network size. Job & industry. #soloPR



[3HatsComm](#)1:50pm via [TweetDeck](#)

A5 Most importantly: If the WIIFM is getting my brain picked for a 'who knows maybe' ... I respectfully decline. #soloPR



[kelsey_hymel](#)1:50pm via [Nurph](#)

What a nice way to say no :) MT @KellyeCrane To decline, I often tell the person the next networking event I'm going to... #SoloPR



[gregwbrooks](#)1:50pm via [Twitter Web Client](#)

@dariasteigman Agreed. I'll fly cross country on my own nickel for a sit -- if it's the right person. #soloPR



[SoloPR1](#):50pm via [tchat.io](#)

RT @dariasteigman: A5 Value. There's no single "decider" either way. #soloPR



[SoloPR1:50pm via tchat.io](#)

This probably works! J RT @[gregwbrooks](#): @[SoloPR](#) I tell them I'm not wearing pants.[#solopr](#)



[KellyeCrane1:49pm via TweetDeck](#)

A5: Sometimes it's clear it's one-sided- a person just wants me to do something for them. Do unto others... [#solopr](#)



[3HatsComm1:49pm via TweetDeck](#)

A5 Who are they, how do I know them, about what do they want to talk? Can it be Skyped? Like leads, you prequal your time [#soloPR](#)



[dariasteigman1:49pm via TweetDeck](#)

A5 Some things I consider: Likeability (cause that matters re. referrals). Smarts. Network size. Job & industry. [#solopr](#)



[SoloPR1:48pm via tchat.io](#)

RT @[akenn](#): A5. If it isn't too far away or too inconvenient, I typically say yes. *cough* Anyone visiting Boston area...take note! [#solopr](#)



[gregwbrooks1:48pm via Twitter Web Client](#)

@[SoloPR](#) I tell them I'm not wearing pants.[#solopr](#)



[SoloPR1:48pm via tchat.io](#)

RT @[mdbarber](#): A5 - I almost always go, with a hard stop time but try to know more about what they are interested in before I commit. [#solopr](#)



[mdbarber1:48pm via tchat.io](#)

A5 -- Networking is more important and useful than tire kicking. When they ask I try to ascertain which category they fit. [#solopr](#)



[dariasteigman](#)1:47pm via [TweetDeck](#)

A5 Value. There's no single "decider" either way. [#soloPR](#)



[3HatsComm](#)1:47pm via [TweetDeck](#)

@[kelsey_hymel](#) it's a big job. photography, custom art, quality of printing, paper.. then writing, design + project strategy [#solopr](#)



[akenn](#)1:47pm via [tchat.io](#)

A5. If it isn't too far away or too inconvenient, I typically say yes. *cough* Anyone visiting Boston area...take note! [#solopr](#)



[gregwbrooks](#)1:47pm via [Twitter Web Client](#)

@[dariasteigman](#) @[mdbarber](#) Traditional media -- and MR -- is shrinking, then this isn't exactly the merger of two robust Goliaths. [#solopr](#)



[KellyeCrane](#)1:47pm via [TweetDeck](#)

A5: To decline, I often tell the person the next networking event I'm going to, and see if they'd like to meet there. [#solopr](#)



[mdbarber](#)1:47pm via [tchat.io](#)

A5 - I almost always go, with a hard stop time but try to know more about what they are interested in before I commit. [#solopr](#)



[kelsey_hymel](#)1:47pm via [Nurph](#)

Not all solo PR pros do media relations?! This is news to me...that could be nice... :)

@[dariasteigman](#) @[mdbarber](#) [#SoloPR](#)

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[KellyeCrane](#)1:46pm via TweetDeck

RT @SoloPR: Q5: When someone asks you to a networking lunch/coffee, etc., how do you decide whether to go? How to decline? [#solopr](#)



[PaulaJohns](#)1:46pm via tchat.io

Who knows, might be more options, too. MT @KellyeCrane: Perhaps it will introduce efficiencies, make the companies more responsive? [#solopr](#)



[mdbarber](#)1:46pm via Twitter for Websites

RT @SoloPR: Q5: When someone asks you to a networking lunch/coffee, etc., how do you decide whether to go? How to decline? [#solopr](#)



[KeeyanaHall](#)1:46pm via Echofon

Getting my [#soloPR](#) fix for the next 15 mins.



[SoloPR](#)1:46pm via tchat.io

Q5: When someone asks you to a networking lunch/coffee, etc., how do you decide whether to go? How to decline? [#solopr](#)



[dariasteigman](#)1:46pm via TweetDeck

@mdbarber Though I'm always fascinating how bnesses merge, but that's a separate conversation. [#solopr](#)



[3HatsComm](#)1:45pm via TweetDeck

A4 for me, none. don't use either service w/ my small biz clients. down the road w/ bigger clients.. wait n see. cc @KellyeCrane [#soloPR](#)



[SoloPR](#)1:45pm via tchat.io

Thanks, all - Q5 is coming up... [#solopr](#)



[KarenSwim1](#):44pm via [tchat.io](#)

A4: Raises bigger questions too about what is next in MR and how we will approach [#solopr](#)



[SDITSystems1](#):44pm via [RoundTeam](#)

RT @[PaulaJohns](#): A4 For us -- fewer choices and higher prices? Just taking a guess...[#soloPR](#)



[KellyeCrane1](#):44pm via [TweetDeck](#)

A4: There are a lot of people who want to say "here's what's going to happen." But I'm not sure even the co's know that yet. [#soloPR](#)



[decillis1](#):44pm via [TweetDeck](#)

I feel like @[TomMartin](#) has ruined me. Very little can stand up to his preso on websites at SoloPR last year.



[kelsey_hymel1](#):44pm via [Nurph](#)

@[3HatsComm](#) funny you say that! It's a brochure I'm trying to figure out right now. Showing an example is a great idea [#SoloPR](#)



[mdbarber1](#):44pm via [tchat.io](#)

@[dariasteigman](#) or me. ;-) [#solopr](#)



[PaulaJohns1](#):44pm via [tchat.io](#)

So true, this is key MT @[dariasteigman](#): YOU have to know total hours estimate either way so you don't end up working for peanuts. [#solopr](#)



[KellyeCrane1](#):43pm via [TweetDeck](#)

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@[dariasteigman](#) Probably not you. J [#soloPR](#)



[KellyeCrane](#)1:43pm via TweetDeck

A4: Perhaps it will introduce some efficiencies and make the companies more responsive? That would be the idealistic hope. [#soloPR](#)



[dariasteigman](#)1:43pm via TweetDeck

You mean, not me? :) RT @[KellyeCrane](#): A4: It obviously only affects those who do media relations for their clients. [#soloPR](#)



[3HatsComm](#)1:43pm via TweetDeck

@[kelsey_hymel](#) from exp.. clients bring in a brochure, think it's \$\$ and I can tell it was \$\$\$\$ Examples help clients w/ context [#soloPR](#)



[SoloPR](#)1:42pm via tchat.io

RT @[KarenSwim](#): A4: It definitely changes the PR tools landscape and will be interesting to see how it evolves [#soloPR](#)



[SoloPR](#)1:42pm via tchat.io

RT @[PaulaJohns](#): A4 For us -- fewer choices and higher prices? Just taking a guess...[#soloPR](#)



[dariasteigman](#)1:42pm via TweetDeck

@[kelsey_hymel](#) @[KarenSwim](#) YOU have to know the total hours estimate either way so you don't end up working for peanuts. [#soloPR](#)



[KellyeCrane](#)1:42pm via TweetDeck

A4: It obviously only affects those who do media relations for their clients. [#soloPR](#)



[KarenSwim1:42pm via tchat.io](#)

A4: It definitely changes the PR tools landscape and will be interesting to see how it evolves [#soloPR](#)



[PaulaJohns1:41pm via tchat.io](#)

A4 For us -- fewer choices and higher prices? Just taking a guess... [#soloPR](#)



[KellyeCrane1:41pm via TweetDeck](#)

A4: The Cision/Vocus merger has been rumored for a while. We're in wait-and-see mode right now at [#soloPR](#)



[akenn1:41pm via Twitter for Websites](#)

RT @SoloPR: Q4: You may have heard that Cision and Vocus were both purchased by the same co & will be merged. What's the impact? [#soloPR](#)



[KarenSwim1:41pm via tchat.io](#)

@[kelsey_hymel](#) It does help to have a feel for hours but if you have not done it you can ask in the FB group to help you estimate [#soloPR](#)



[kelsey_hymel1:40pm via Nurph](#)

@[3HatsComm](#) had not thought of that! Great idea. [#SoloPR](#)



[KellyeCrane1:40pm via TweetDeck](#)

RT @SoloPR: Q4: You may have heard that Cision and Vocus were both purchased by the same co & will be merged. What's the impact? [#soloPR](#)



[kelsey_hymel1:40pm via Nurph](#)

@[KarenSwim](#) yes, just looking at this yesterday. So helpful! Still seems everything starts with total hourly estimate...unavoidable [#SoloPR](#)



[SoloPR1:39pm via tchat.io](#)

Q4: You may have heard that Cision and Vocus were both purchased by the same co & will be merged. What's the impact? [#solopr](#)



[mdbarber1:39pm via tchat.io](#)

@[gregwbrooks](#) Probably true. So many different ways to do this. No one right/wrong. Makes it fun.[#solopr](#)



[SoloPR1:38pm via tchat.io](#)

Great thoughts everyone (and unicorns J)! Q4 is coming up... [#solopr](#)



[gregwbrooks1:38pm via Twitter Web Client](#)

@[mdbarber](#) Your way makes for kinder controls if the client turns crazy. If a client abuses my process, my only option is: fire them. [#solopr](#)



[3HatsComm1:38pm via TweetDeck](#)

@[kelsey_hymel](#) It may help then to ask for examples of what they want.. then you can say "that website is 10 hours or 100 hours" [#soloPR](#)



[mdbarber1:37pm via Twitter for Websites](#)

RT @[KarenSwim](#): @[kelsey_hymel](#) Check out the SoloPR Pro Learning Center, lots of resources there that will help! [#solopr](#)



[KarenSwim1:37pm via tchat.io](#)

@[kelsey_hymel](#) Check out the SoloPR Pro Learning Center, lots of resources there that will help! [#solopr](#)



[PaulaJohns](#)1:37pm via tchat.io

Good read > RT @[KellyeCrane](#): Great post on[#solopr](#) blog from @[KarenSwim](#) on pre-qualifying prospects: soloprpro.com/not-all-client...



[kelsey_hymel](#)1:37pm via Nurph

RT @[SoloPR](#) MT @[gregwbrooks](#): My positioning is the single-line invoice: No time tracking, no travel line items. Works for me... [#SoloPR](#)



[SoloPR](#)1:37pm via tchat.io

Glad you find it helpful! RT @[kelsey_hymel](#): This was my question - really great advice for me to think about. Thanks everyone! [#SoloPR](#)



[SoloPR](#)1:36pm via tchat.io

MT @[gregwbrooks](#): My positioning is the single-line invoice: No time tracking, no travel line items. Works for me... [#solopr](#)



[kelsey_hymel](#)1:36pm via Nurph

This was my question - really great advice for me to think about. Thanks everyone! [#SoloPR](#)



[SoloPR](#)1:35pm via tchat.io

MT @[mdbarber](#): A3 - Most of my work requires a plan b4 tactics. So, rarely do a "project fee" but instead have luck w/hours worked. [#solopr](#)



[KarenSwim](#)1:35pm via tchat.io

@[KellyeCrane](#) I totally see that! [#solopr](#)



[mdbarber](#)1:35pm via tchat.io

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@[gregwbrooks](#) I feel like I have more control on a hours worked basis, esp with nonprofits (who do pay my full rate). [#solopr](#)



[drjavecomms](#)1:35pm via Twitter for iPhone

RT @[KellyeCrane](#): Great post on [#solopr](#) blog from @[KarenSwim](#) on pre-qualifying prospects:[soloprpro.com/not-all-client...](#)



[mdbarber](#)1:35pm via tchat.io

@[gregwbrooks](#) or I may be the unicorn...So much counsel involved in mine it varies greatly.[#solopr](#)



[KellyeCrane](#)1:35pm via TweetDeck

@[KarenSwim](#) Prospects often seem very legit & interested in the recommendations. But then they get bogged down when presented w/them[#soloPR](#)



[KarenSwim](#)1:34pm via tchat.io

@[KellyeCrane](#) Oh hey, that's me :-)
[#solopr](#)



[KellyeCrane](#)1:34pm via TweetDeck

Great post on [#solopr](#) blog from @[KarenSwim](#) on pre-qualifying prospects: [soloprpro.com/not-all-client...](#)



[gregwbrooks](#)1:34pm via Twitter Web Client

@[mdbarber](#) My positioning is the single-line invoice: No time tracking, no travel line items. Works for me, but I may be a unicorn. [#solopr](#)



[KarenSwim](#)1:33pm via tchat.io

@[KellyeCrane](#) makes sense, diff. between IDK /Closing my eyes and praying/They'll never go for it and real options :-)
[#solopr](#)



[mdbarber](#) 1:33pm via tchat.io

A3 - Most of my work requires a plan b4 tactics. So, I rarely do a "project fee" but instead have luck with hours worked. [#solopr](#)



[dariasteigman](#) 1:33pm via TweetDeck

Agree. RT @[3HatsComm](#): That can be one of my deal breakers, when I can't get a clear answer to almost any question. [#soloPR](#)



[SoloPR](#) 1:33pm via tchat.io

RT @[jasnsmith](#): A3: break into pieces & clearly show each one's expected time to complete...[#solopr](#)



[3HatsComm](#) 1:32pm via TweetDeck

@[dariasteigman](#) @[KellyeCrane](#) that can be one of my deal breakers, when I can't get a clear answer to almost any question. [#soloPR](#)



[SoloPR](#) 1:32pm via TweetDeck

RT @[mdbarber](#): A3 -- Explain to client why you can't do a more complete estimate; what else you need to know, etc. Maybe they can provide an [#solopr](#)



[dariasteigman](#) 1:32pm via TweetDeck

@[3HatsComm](#) I most use across desktop Chrome (desktop & laptop). I'll have to check my mobile; you're right, not sure. [#soloPR](#)



[KarenSwim](#) 1:32pm via tchat.io

@[3HatsComm](#) I had that happen a while back and I had to go in to manage device passwords and that fixed it. [#solopr](#)



[KellyeCrane](#)1:32pm via [TweetDeck](#)

@[KarenSwim](#) "Lots of info" is the key. Sometimes they say, "tell me what you recommend - high/med/low." Those are the ones... [#solopr](#)



[gregwbrooks](#)1:31pm via [Twitter Web Client](#)

@[KellyeCrane](#) Yep -- qualified prospects have a clear problem they need solved. [#solopr](#)



[kelsey_hymel](#)1:31pm via [Nurph](#)

RT @[3HatsComm](#) A3 do a range, a big one. Include XYZ variables to explain that "if this, then that" to reflect the different costs [#SoloPR](#)



[3HatsComm](#)1:31pm via [TweetDeck](#)

@[dariasteigman](#) it is but then the desktop Chrome is ok w/ the phone but maybe not the iPad? IDK. other apps sync too [#soloPR](#)



[KellyeCrane](#)1:31pm via [TweetDeck](#)

@[gregwbrooks](#) Or both! [#solopr](#)



[mdbarber](#)1:31pm via [tchat.io](#)

@[gregwbrooks](#) why isn't hours worked an option. Most of my clients are based on hours worked. I rarely do project bids. [#solopr](#)



[kelsey_hymel](#)1:30pm via [Nurph](#)

RT @[KellyeCrane](#) A3: I always try to extract enough info via Qs to know what I'm getting into before a quote. [#SoloPR](#)



[SoloPR](#)1:30pm via [tchat.io](#)

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MT @[dariasteigman](#): A3 Build in phases. Quote for what I know, map out parameters for the rest. Or... price high to cover. [#solopr](#)



[KarenSwim](#)1:30pm via [tchat.io](#)

@[KellyeCrane](#) Really? Wow, I have done them a lot albeit with lots of good info and they work out 99.9% of the time. [#solopr](#)



[gregwbrooks](#)1:30pm via [Twitter Web Client](#)

It's different with a fixed-fee model. There's always that risk so your only options are supertight scope or high rates to cover. [#solopr](#)



[dariasteigman](#)1:30pm via [TweetDeck](#)

@[KellyeCrane](#) Which is Plan A. But need Plan B when the prospect can't answer those Qs. [#solopr](#)



[KellyeCrane](#)1:30pm via [TweetDeck](#)

A3: In my experience, if the prospect has no clue what they're asking for will cost, they aren't ready. [#solopr](#)



[KellyeCrane](#)1:29pm via [TweetDeck](#)

A3: I've done gold/silver/bronze options for prospects b4 and I have to say, I've never had one work out. [#solopr](#)



[jasnsmith](#)1:29pm via [Twitter for iPhone](#)

A3: break into pieces & clearly show each one's expected time to complete. If client adjusts along the way u can extend that piece. [#solopr](#)



[3HatsComm](#)1:29pm via [TweetDeck](#)

A3 do a range, a big one. Include XYZ variables to explain that "if this, then that" to reflect the different costs [#soloPR](#)



[dariasteigman](#)1:29pm via TweetDeck

@[3HatsComm](#) Yikes! Isn't it synced to your Google account? [#soloPR](#)



[PaulaJohns](#)1:28pm via tchat.io

Exactly... MT @[dariasteigman](#) A3 Build in phases. Quote for what I know, map out parameters for the rest. [#soloPR](#)



[KarenSwim](#)1:28pm via tchat.io

Yes, have done this too! MT @[dariasteigman](#): A3 Build in phases. Quote for what I know, map out parameters for the rest. [#soloPR](#)



[SoloPR1](#)1:28pm via tchat.io

MT @[mdbarber](#): A3 -- I don't think I would do it as a project quote, but instead estimate...and explain it has to b on hours worked. [#soloPR](#)



[dariasteigman](#)1:27pm via TweetDeck

A3 Build in phases. Quote for what I know, map out parameters for the rest. Or I take @[gregwbros](#) approach & price high to cover. [#soloPR](#)



[KarenSwim](#)1:27pm via tchat.io

Best option RT @[KellyeCrane](#): A3: I always try to extract enough info via Qs to know what I'm getting into before a quote. [#soloPR](#)



[mdbarber](#)1:27pm via Twitter for Websites

RT @[KellyeCrane](#): A3: I always try to extract enough info via Qs to know what I'm getting into before a quote. [#soloPR](#)



[KellyeCrane](#)1:27pm via TweetDeck

RT @LynnMarieBruno: @KellyeCrane @SoloPR Tight scope with line items for different options; also try to get more info/clarification [#solopr](#)



[KellyeCrane](#)1:27pm via TweetDeck

A3: I always try to extract enough info via Qs to know what I'm getting into before a quote. [#solopr](#)



[LynnMarieBruno](#)1:27pm via Twitter Web Client

@KellyeCrane @SoloPR Tight scope with line items for different options; also try to get more info/clarification



[3HatsComm](#)1:26pm via TweetDeck

@dariasteigman I had Chrome synced but then had a password glitch I can't correct. :-([#soloPR](#)



[KarenSwim](#)1:26pm via Twitter for Websites

RT @mdbarber: A3 -- Explain to client why you can't do a more complete estimate; what else you need to know, etc. Maybe they can provide an [#solopr](#)



[mdbarber](#)1:26pm via tchat.io

A3 -- Explain to client why you can't do a more complete estimate; what else you need to know, etc. Maybe they can provide answers. [#solopr](#)



[KarenSwim](#)1:26pm via tchat.io

A3: Just did this and rather than a quote did a program overview with estimated program pricing options. [#solopr](#)



[gregwbrooks](#)1:26pm via Twitter Web Client

A3: Sounds flippant, but: Make so much money on the work you *are* sure about that you can afford mistakes. [#solopr](#)



[KellyeCrane](#)1:25pm via [TweetDeck](#)

RT @[SoloPR](#): Q3: How do you build a project quote when you're very unsure of how many total hours it will take? [#solopr](#)



[mdbarber](#)1:25pm via [tchat.io](#)

A3 -- I don't think I would do it as a project quote, but instead estimate to what is known and explain it has to b on hours worked. [#solopr](#)



[dariasteigman](#)1:25pm via [TweetDeck](#)

Great Q. RT @[SoloPR](#): Q3: How do you build a project quote when you're very unsure of how many total hours it will take? [#solopr](#)



[KarenSwim](#)1:25pm via [Twitter for Websites](#)

RT @[SoloPR](#): Q3: How do you build a project quote when you're very unsure of how many total hours it will take? [#solopr](#)



[mdbarber](#)1:25pm via [Twitter for Websites](#)

RT @[SoloPR](#): Q3: How do you build a project quote when you're very unsure of how many total hours it will take? [#solopr](#)



[SoloPR](#)1:24pm via [tchat.io](#)

Q3: How do you build a project quote when you're very unsure of how many total hours it will take? [#solopr](#)



[SoloPR](#)1:24pm via [tchat.io](#)

OK, thanks everyone! Q3 is coming up for real now... [#solopr](#)

#solopr transcript – 6/4/2014

For more information and resources, visit <http://soloprpro.com/>



[KellyeCrane1:23pm via TweetDeck](#)

@[dariasteigman](#) @[PaulaJohns](#) Which is a sign that it could be more usable. I find it slow and clunky, but maybe it's improved... [#solopr](#)



[KarenSwim1:23pm via Hootsuite](#)

Thanks @[jasnsmith](#) and [anwith1n](#), great options to check out! [#solopr](#)



[SoloPR1:23pm via TweetDeck](#)

RT @[PaulaJohns](#): A2 Currently using Basecamp for project mngmt/collab; Dropbox for file sharing. Have used Google Docs/Google Drive to some [#soloPR](#)



[dariasteigman1:22pm via TweetDeck](#)

Exactly! RT @[PaulaJohns](#): A2 Tried Evernote for awhile and I do like it, but just can't create a habit out of using it. [#soloPR](#)



[gregwbrooks1:22pm via Twitter Web Client](#)

@[KarenSwim](#) @[dariasteigman](#) I'm very unhelpful on this stuff as I actively avoid collaboration at all costs. [#serious](#) [#solopr](#)



[SoloPR1:22pm via tchat.io](#)

Cool! RT @[kelsey_hymel](#): Oops! Here is the link: Springpad alternatives: [ow.ly/xCQyb](#) [#SoloPR](#)



[PaulaJohns1:22pm via tchat.io](#)

A2 Tried Evernote for awhile and I do like it, but just can't create a habit out of using it. [#soloPR](#)



[SoloPR1:22pm via tchat.io](#)

Will look into it, thx! RT @jasnsmith: What about Quip as a collaborative note share program?
@KellyeCrane @KarenSwim #solopr



[SoloPR1:21pm via tchat.io](#)

RT @anwith1n: .@KellyeCrane @KarenSwim Have you ladies seen this spreadsheet of alternatives? bit.ly/1i1dmD1 #Springpad#SoloPR



[dariasteigman1:21pm via TweetDeck](#)

@KarenSwim Ah, so it's the collaborate piece. Takes sense. Clearly I don't do collab software well.
:) #solopr



[jasnsmith1:21pm via Twitter for iPhone](#)

What about Quip as a collaborative note share program? @KellyeCrane @KarenSwim #solopr



[KellyeCrane1:21pm via TweetDeck](#)

@anwith1n @KarenSwim Had not, thank you An! Miss you, BTW! #solopr



[PaulaJohns1:21pm via tchat.io](#)

A2 Currently using Basecamp for project mngmt/collab; Dropbox for file sharing. Have used Google Docs/Google Drive to some extent. #solopr



[kelsey_hymel1:21pm via Nurph](#)

Oops! Here is the link: Springpad alternatives: ow.ly/xCQyb #SoloPR



[mdbarber1:21pm via Twitter for Websites](#)

RT @anwith1n: .@KellyeCrane @KarenSwim Have you ladies seen this spreadsheet of alternatives? bit.ly/1i1dmD1 #Springpad#SoloPR



[3HatsComm1:20pm via TweetDeck](#)

@[KellyeCrane](#) affordable is fine but beware cheap. the key to a good promo is that it's something ppl will use, keep [#soloPR](#)



[KarenSwim1:20pm via tchat.io](#)

@[dariasteigman](#) One of the cool things was how it was organized and made it easy to collaborate and share, used it with my team too. [#solopr](#)



[dariasteigman1:20pm via TweetDeck](#)

@[KarenSwim](#) Chrome has stuck. I find w/ Evernote, others, that it's 1 more place I have to go. And often didn't. [#solopr](#)



[anwith1n1:20pm via TweetDeck](#)

.@[KellyeCrane](#) @[KarenSwim](#) Have you ladies seen this spreadsheet of alternatives? [bit.ly/1i1dmD1](#) [#Springpad](#) [#SoloPR](#)



[SoloPR1:20pm via tchat.io](#)

Thanks everyone for the ideas on Q2! Will move on to something less self-serving now :-)) Here comes Q3... [#solopr](#)



[mbarber1:20pm via tchat.io](#)

Curious too! RT @[dariasteigman](#): @[KellyeCrane](#) @[KarenSwim](#) What did Springpad do that you particularly liked? [#solopr](#)(I've not used it.)



[kelsey_hymel1:20pm via Nurph](#)

Never used Springpad, but just found this spreadsheet of alternatives put together by Springpad Google+ community [#SoloPR](#)



[mdbarber1:20pm via tchat.io](#)

@[gregwbrooks](#) a fellow land's End-er. Love it. Their items are such great quality; personal service. [#solopr](#)



[SoloPR1:20pm via tchat.io](#)

MT @[mdbarber](#): A2 -- Public bookmarks on Delicious; private in Safari (syncs). ...Whatever, it must sync. [#solopr](#)



[KarenSwim1:19pm via tchat.io](#)

@[dariasteigman](#) I did that for years but really came to prefer Springpad's organization. [#solopr](#)



[mdbarber1:19pm via tchat.io](#)

A2 -- Public bookmarks on Delicious; private in Safari (syncs). Need to find time to learn @[evernote](#) more. Whatever, it must sync. [#solopr](#)



[dariasteigman1:19pm via TweetDeck](#)

@[KellyeCrane](#) @[KarenSwim](#) What did Springpad do that you particularly liked? [#solopr](#) (I've not used it.)



[SoloPR1:19pm via tchat.io](#)

Interesting re: Chrome! RT @[dariasteigman](#): A2 Bookmarks: Google Chrome. Syncs across all devices. Notes: I email myself. [#solopr](#)



[3HatsComm1:19pm via TweetDeck](#)

@[dariasteigman](#) that too, though actually I was just reading and commenting, and lost track of the time :) [#soloPR](#)



[gregwbrosks1:19pm via Twitter Web Client](#)

A1: I usually give out logo'd (client's logo) leather portfolios from Land's End A2: Email, believe it or not - nothing's better [#solopr](#)



[dariasteigman1:18pm via TweetDeck](#)

A2 I used Evernote for a while, but I found I'm better w/ post-its and selfie emails. [#solopr](#)



[KellyeCrane1:18pm via TweetDeck](#)

No one has any ideas to help poor @[KarenSwim](#) and I wean off of Springpad? boohoo... [#solopr](#)



[dariasteigman1:18pm via TweetDeck](#)

A2 Bookmarks: Google Chrome. Syncs across all devices. Notes: I email myself. [#solopr](#)



[KellyeCrane1:17pm via TweetDeck](#)

@[jasnsmith](#) Especially when you give away a tech item (e.g., USB stick). It better work! [#solopr](#)



[dariasteigman1:17pm via TweetDeck](#)

@[3HatsComm](#) And watching the Braves? Guilty pleasure: MLB in the background. [#solopr](#)



[KarenSwim1:16pm via Twitter for Websites](#)

RT @[SoloPR](#): Q2: Springpad goes away 6/25. I (@[KellyeCrane](#)) preferred it to Evernote. What do you use to collect bookmarks/collaborate w/oth[#solopr](#)



[SoloDovePR1:16pm via Echofon](#)

RT @[SoloPR](#): Good pt RT @[jasnsmith](#): Quality is important! Don't want your name on the pen that leaked client's expensive shirt! @[maguirejen](#) [#solopr](#)



[SoloPR1:16pm via tchat.io](#)

Good pt RT @jasnsmith: Quality is important! Don't want your name on the pen that leaked client's expensive shirt! @maguirejen #solopr



[KellyeCrane1:15pm via TweetDeck](#)

RT @SoloPR: Q2: Springpad goes away 6/25. I preferred it to Evernote. What do you use to collect bookmarks/collaborate? #solopr



[jasnsmith1:15pm via Twitter for iPhone](#)

Quality is important! Don't want your name on the pen that leaked client's expensive shirt!
@maguirejen #solopr



[mdbarber1:15pm via Twitter for Websites](#)

RT @SoloPR: Q2: Springpad goes away 6/25. I (@KellyeCrane) preferred it to Evernote. What do you use to collect bookmarks/collaborate w/oth#solopr



[3HatsComm1:15pm via TweetDeck](#)

distracted.. late to #soloPR chat.. dangers of being under-caffeinated (correcting that now w/ a Coke Zero)



[SoloPR1:15pm via tchat.io](#)

Q2: Springpad goes away 6/25. I (@KellyeCrane) preferred it to Evernote. What do you use to collect bookmarks/collaborate w/others? #solopr



[mdbarber1:14pm via tchat.io](#)

@maguirejen Believe it or not...check out Lands End. You'd be surprised what they have.
Pens:ocs.landsend.com/ixbo/accessori... #solopr



[SoloPR1:14pm via tchat.io](#)

Nice tips on Q1! Q2 is coming up... [#solopr](#)



[KellyeCrane1:14pm via TweetDeck](#)

@[maguirejen](#) For some reason I'm drawing a blank on who I've used lately - will share before the end of chat! [#solopr](#)



[dariasteigman1:14pm via TweetDeck](#)

It helps that "on demand" manufacturing has made small batch orders more cost-effective. [#solopr](#)



[maguirejen1:13pm via TweetDeck](#)

I've been looking for a good pen source. Need small quant, decent qual, small batch. [#solopr](#)



[SoloPR1:13pm via tchat.io](#)

Good point RT @[dariasteigman](#): My branded promo is quality brand identity (incl. letterhead & env.). [#solopr](#)



[dariasteigman1:13pm via TweetDeck](#)

RT @[KellyeCrane](#): A1: It's also great if you can find something that ties directly into messaging. Makes it memorable [#solopr](#)



[KellyeCrane1:12pm via TweetDeck](#)

A1: It's also great if you can find something that ties directly into messaging. Makes it memorable [#solopr](#)



[KarenSwim1:12pm via tchat.io](#)

@[KellyeCrane](#) I have one of those, and love it, but it was not cheap! [#solopr](#)



[KellyeCrane1:12pm via TweetDeck](#)

A1: Recently saw a pen that had a stylus on the other end. Was inexpensive and added a little oomph [#solopr](#)



[dariasteigman1:12pm via TweetDeck](#)

My branded promo is quality brand identity (incl. letterhead & env.). [#solopr](#)



[mbarber1:11pm via Twitter for Websites](#)

RT @[KellyeCrane](#): A1: Most know this, but the key when looking at promo items is the minimum quantity. Some are cheap, but req 1k min [#solopr](#)



[SoloPR1:11pm via tchat.io](#)

RT @[dariasteigman](#): I don't use them. But great one recently: quality water bottle, perfect b/c conf. only had little water cups. [#solopr](#)



[SoloPR1:10pm via tchat.io](#)

RT @[KarenSwim](#): A1: For clients, pens, coffee, personalized gift cards [#solopr](#)



[dariasteigman1:10pm via TweetDeck](#)

I don't use them. But great one recently: quality water bottle, perfect b/c conf. only had little water cups. [#solopr](#)



[KellyeCrane1:10pm via TweetDeck](#)

A1: Most know this, but the key when looking at promo items is the minimum quantity. Some are cheap, but req 1k min [#solopr](#)



[mbarber1:10pm via tchat.io](#)

@[KarenSwim](#) I use them for both. And normally call to consult w them. Often get something not in the catalog they find to fit need. [#solopr](#)



[KarenSwim](#)1:09pm via [tchat.io](#)

Clever! MT @[KellyeCrane](#): A1: One thing used for a tech client is eyeglass cleaner cloths [#solopr](#)



[FreelanceItalia](#)1:09pm via [RoundTeam](#)

RT @[SoloPR](#): It's time for this week's [#solopr](#) chat, for [#freelance](#) consultants in [#PR](#), [#socialmedia](#) and related fields.



[SoloPR](#)1:09pm via [tchat.io](#)

MT @[mdbarber](#): A1 - I find all of my promo items/clothing through @[LandsEnd4Biz](#)...you can buy small quantities and great CS. [#solopr](#)



[mdbarber](#)1:09pm via [tchat.io](#)

A1 - Also purchased hot/cold insulated "mug" from them as client gifts. [#solopr](#)



[KarenSwim](#)1:08pm via [tchat.io](#)

@[mdbarber](#) Hi Mary! For client promos, or do you also do for your own biz? [#solopr](#)



[PaulaJohns](#)1:08pm via [tchat.io](#)

Great tip! MT @[mdbarber](#): A1 - I find all my promo items/clothing through @[LandsEnd4Biz](#). You can buy small quantities and great CS. [#solopr](#)



[mdbarber](#)1:08pm via [tchat.io](#)

A1 - The branded polos I got from them are my summer uniform. Very helpful for marketing. [#solopr](#)



[KellyeCrane](#)1:08pm via [TweetDeck](#)

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A1: One thing used for a tech client is eyeglass cleaner cloths- you can put lots of messaging on there, and ppl use them! [#solopr](#)



[mdbarber](#) 1:07pm via [tchat.io](#)

A1 - I find all of my promo items/clothing through @[LandsEnd4Biz](#). They are wonderful; you can buy small quantities and great CS. [#solopr](#)



[KarenSwim](#) 1:07pm via [tchat.io](#)

A1: For clients, pens, coffee, personalized gift cards [#solopr](#)



[KellyeCrane](#) 1:07pm via [TweetDeck](#)

A1: Obviously, promo items depend a lot on budget. [#solopr](#)



[SDITSystems](#) 1:07pm via [RoundTeam](#)

RT @[PaulaJohns](#): Hello, [#soloPR](#) friends. Paula here, from San Diego. Long-time solo consultant.



[KellyeCrane](#) 1:06pm via [TweetDeck](#)

RT @[SoloPR](#): Q1: What are your go-to promo items or branded clothing for your [#solopr](#) marketing efforts?



[KarenSwim](#) 1:06pm via [tchat.io](#)

Hello everyone! [#solopr](#)



[KellyeCrane](#) 1:06pm via [TweetDeck](#)

Ooh, I like it! RT @[dariasteigman](#): @[KellyeCrane](#) 1 week is an appetizer. I think you still need the "entree" vacation. [#solopr](#)



[KellyeCrane](#) 1:06pm via [TweetDeck](#)

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@[JenRWilbur](#) Ha, is that what that was?! I thought I was making excuses for why I'm still scatter-brained :-)
#solopr



[mdbarber](#)1:05pm via [Twitter for Websites](#)

RT @[SoloPR](#): Q1: What are your go-to promo items or branded clothing for your #soloprmarketing efforts?



[dariasteigman](#)1:05pm via [TweetDeck](#)

@[KellyeCrane](#) 1 week is an appetizer. I think you still need the "entree" vacation. #solopr



[SoloPR](#)1:05pm via [tchat.io](#)

Q1: What are your go-to promo items or branded clothing for your #solopr marketing efforts?



[PaulaJohns](#)1:05pm via [tchat.io](#)

Hello, #soloPR friends. Paula here, from San Diego. Long-time solo consultant.



[JenRWilbur](#)1:04pm via [Twitter for iPhone](#)

“@[KellyeCrane](#): I thought I'd feel more relaxed after my vaca - at least I got some rest! :-)
#solopr” #humblebrag ;)



[SoloPR](#)1:04pm via [tchat.io](#)

Great crowd gathering! Q1 is coming up...#solopr



[mdbarber](#)1:04pm via [tchat.io](#)

Good morning from sunny Anchorage. Mary here; 14 years indie consultant; more than double that in PR. #solopr



[KellyeCrane](#)1:04pm via [TweetDeck](#)

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I thought I'd feel more relaxed after my vaca - at least I got some rest! :-)
[#solopr](#)



[dariasteigman](#)1:04pm via [TweetDeck](#)

@[SoloPR](#) I think more to the point: did the [#solopr](#) team have a quiet, relaxing vacay?



[decillis](#)1:04pm via [TweetDeck](#)

I miss [#solopr](#) chat! Have a great chat, guys, and I'll try to meet you at Panera next week. :)



[kelsey_hymel](#)1:04pm via [Nurph](#)

Sending you a question now, @[KellyeCrane...#soloPR](#)



[SoloPR](#)1:03pm via [tchat.io](#)

We have room for more Qs this week, so send them to @[KellyeCrane](#) without the hashtag (or by DM)! [#solopr](#)



[dariasteigman](#)1:03pm via [TweetDeck](#)

Popping on to [#solopr](#). Or, I will, once I take my nuked soup out of the nuke machine. Oh, and hello.



[kelsey_hymel](#)1:03pm via [Nurph](#)

Hi! I'm Kelsey, independent consultant in Raleigh [#soloPR](#)



[SoloPR](#)1:02pm via [tchat.io](#)

Welcome back from the break - did you have a quiet week last week? [#solopr](#)



[KellyeCrane](#)1:02pm via [TweetDeck](#)

RT @[SoloPR](#): It's time for this week's [#solopr](#) chat, for [#freelance](#) consultants in [#PR](#), [#socialmedia](#) and related fields.

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[SoloPR1:02pm via tchat.io](#)

If you're joining, please introduce yourself. This is [@KellyeCrane](#), Atlanta-based founder of soloprpro [dot] com. [#solopr](#)



[KarenSwim1:02pm via Hootsuite](#)

RT [@SoloPR](#): It's time for this week's [#solopr](#) chat, for [#freelance](#) consultants in [#PR, #socialmedia](#) and related fields.



[SoloPR1:02pm via tchat.io](#)

It's time for this week's [#solopr](#) chat, for [#freelance](#) consultants in [#PR, #socialmedia](#) and related fields.